

# [CARE INSTRUCTIONS]

With regular care, your high-quality, handmade carpet will remain as beautiful as it was on the first day!

We recommend taking the following preventive measures to ensure that you enjoy your new carpet to the full extent for a long time.

1. Carpets that can be used on both sides should be turned over at least once a year. This extends its useful life. After being turned over, any dirt particles that may have remained in the carpet despite cleaning are „beaten out“ downwards when the carpet is walked on. The dirt particles „beaten out“ by walking over can then be removed easily with a vacuum cleaner.

2. Also turn the carpet by 180 degrees. This ensures even wear and the uniform appearance of the surface.

3. Carpet underlay - please always use a carpet underlay on hard surfaces. This extends its useful life, increases the tread comfort and prevents slipping.

4. Individual wool fibers or even wool curls may come loose during use. Please do not pull these out. Instead simply cut the projecting wool ends off directly at the surface of the carpet with a pair of scissors.

5. Vacuum cleaning - dust and dirt particles can be removed effectively and efficiently before they become embedded in the pile by thoroughly vacuum-cleaning the carpet once a week (caution: clean only with a flat nozzle, without the brush attachment). To achieve optimum results you should always empty the

vacuum-cleaner bag when it is half-full.

6. Stain removal - in the case of liquids first place an absorbent unprinted paper cloth or even better a moist (unprinted) cotton cloth on the stain. In this case the greater part of the soiling (for example red wine) is absorbed through the capillary action. Subsequently dab the affected area with a moist undyed cotton cloth.

Please do not rub with a circular movement while applying pressure!

In the case of coarse dirt such as soil first let the dirt dry and then remove it with a vacuum cleaner.

If your carpet is heavily soiled by stains, we recommend having the carpet cleaned by a carpet cleaning specialist.

7. Moist mopping - After cleaning agents have been used, the floor should be wiped once more thoroughly with clear water in order to avoid stains being caused by any cleaning agent residues. This also prevents the wool from possibly being decolorized by the evaporation of the cleaning agent.

We urgently recommend that the carpet not be placed on the cleaned area until the surface has dried completely. Please note that large-pored stoneware / tiles in particular require a longer time to dry completely.

8. Glass cleaner - before cleaning glass tables with glass cleaning spray cover the carpet around the affected areas. This prevents the formation of stains or

wool discoloration and a higher sensitivity to soiling arising through the coincidental spraying.

9. Please also note that walking on your carpet with shoes having a rubber sole will reduce the useful life of your carpet. The effect is similar to that of an eraser. This means that the wool threads are pulled out the yarn in which they are anchored to higher extent.

Finally we would like to point out that you do not have to have your new carpet cleaned as is, for example, the case at new clothing!

Please observe these recommendations - your carpet with reward you with longer durability and its decorative appearance.